



ChildCarers 50+ Project

IDEAS ABOUT PERSONALITY OF CHILD CARER

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3rd Project meeting – Kolin, 5th and 6th of October 2017



To define the most suitable personality of child carer, we consider important to start with the results collected through the survey, in order to take into account what is required by parents:

Universal model of professional course for new age child carers dedicated for women aged 50-64 years.

5. Which are the most important personal characteristics of a child carer, according to you? (Please rank, 1 most important, 6 least important)													
Answer Options	1 Most important	%	2	%	3	%	4	%	5	%	6 Least important	%	Response Count
a. Friendly, caring, kind, cheerful	3	8,8%	6	17,6%	5	14,7%	10	29,4%	5	14,7%	5	14,7%	34
b. Honest, reliable, trustworthy	7	20,6%	8	23,5%	5	14,7%	6	17,6%	3	8,8%	5	14,7%	34
c. Attentive, careful and perceptive	8	23,5%	5	14,7%	10	29,4%	4	11,8%	5	14,7%	2	5,9%	34
d. Good communicative skills	2	5,9%	3	8,8%	5	14,7%	9	26,5%	8	23,5%	7	20,6%	34
e. Flexible, tolerant and open minded	1	2,9%	4	11,8%	3	8,8%	4	11,8%	9	26,5%	13	38,2%	34
f. Calm, patience, manage in critical situation	13	38,2%	8	23,5%	6	17,6%	2	5,9%	3	8,8%	2	5,9%	34
What other characteristic are important for you?													3
Answered question													34
Skipped question													
What other characteristic are important for you?													
Number	Text												
1	Experience in childcare												
2	Aptitude												
3	professional, competent, keep up-to-date												





The personality of the operator working in a private and specialized childcare service, should guarantee the ability to:

- aim with **constancy, continuity and determination** at the assigned achievement, by carrying out all the preparatory activities of the case;
- adapt to work in different situations and with staff with different qualifications, in **collaboration** and **comparison** with colleagues;
- **strictly follow all laws**, company regulations and procedures in force, in compliance with the directives received for the operations to be carried out (e.g. data processing activities, security, etc);
- **listen and put at ease the family members**, understanding their needs and their demands, even if they are not expressed in an explicit manner but through weak signals, considering as priorities the customer / user requests and their satisfaction.



Therefore, the operator should show specific qualities and characteristics such as:

- **ADAPTABILITY:** flexibility in managing the changes;
- **AVAILABILITY FOR TRAINING:** participate in training and learning courses;
- **EMPATHY:** knowing how to understand and listen to others, identifying with them "even in non-familiar situations", accepting and understanding them and improving social relations "especially with regard to ethnic and cultural diversity";
- **TRUSTINESS:** maintaining standards of honesty, integrity and care in carrying out their duties.



THANKS FOR YOUR ATTENTION!

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